

# Leadership Series

March 3, 2010



## Bronze - Motivating Others While Creating Change

Do the employees resist the changes that will lead to Improvement and growth?

- The Ingredients that Lead to Motivated Employees
- The Barriers that Block Motivation
- Leadership Strategies that Motivate!
- The Anatomy of "Change"
- Strategies for Effective Change Management

April 7, 2010

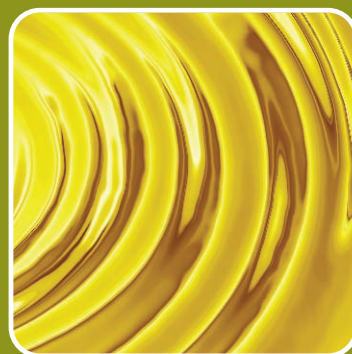


## Silver - SMART Leadership

Do the leaders in your organization truly know what it takes to lead others?

- Qualities of a Leader
- SMART Goals
- Time Management
- Understanding & Using Measurements
- Problem Solving

May 5, 2010



## Gold - Effective Communication

Do the employees in your organization have true, effective communication?

- Perception Checking
- Speaking to be Understood
- Listening Effectively
- Understanding Non-Verbal Cues
- Managing Conflict
- Receiving Feedback



**Definity Partners**® is a business process improvement firm that serves as a catalyst to transform companies into efficient, more profitable organizations. Definity has delivered sustainable solutions to more than 150 clients since 1996. Headquartered in Cincinnati, Definity has district offices in Atlanta, Cleveland and Columbus.

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